

Ref# - SOM-ECHO-HEALTH-2026-1014- ICCM impact

Trócaire Somalia invites qualified consultants or firms to submit proposals to undertake a performance and effectiveness evaluation of the implementation of iCCM/iCCM+ in selected Trócaire-supported districts of Somalia. Following an internal review, the scope and approach of this assignment have been refined to better align with current programmatic needs. The assignment has been repositioned from an operational evaluation study to a structured performance and effectiveness evaluation in order to ensure clearer methodological focus, feasibility within the available timeframe, and the delivery of actionable, decision-oriented recommendations. This tender is therefore issued as a re-advertisement following scope refinement.

The evaluation will assess service utilisation, quality of care delivered by Community Health Workers, effectiveness of referral pathways, integration with nutrition programming, data quality, and community perceptions of services. The assignment aims to generate actionable evidence to inform programme adaptation, learning, sustainability, and donor engagement. Applicants must demonstrate strong expertise in public health evaluation, mixed methods in humanitarian and fragile contexts, and the capacity to deliver the assignment in compliance with international research/evaluation ethics, child safeguarding standards, and Trócaire’s organisational and donor requirements.

Release Date: 26th February 2026. Deadline for Applications: 12th March 2026

1. Introduction

Integrated Community Case Management (iCCM/iCCM+) is a core community-based approach for improving access to essential, life-saving health services for children under five in hard-to-reach and fragile settings. In Somalia, where preventable childhood illnesses remain a leading cause of under-five mortality, Trócaire implements iCCM/iCCM+ to strengthen early diagnosis, treatment, and referral at community level. In order to support evidence-based programming, learning, and accountability, and following a refinement of scope to ensure methodological clarity and feasibility, Trócaire seeks to undertake a structured performance and effectiveness evaluation of iCCM/iCCM+ implementation in selected districts.

This document deals with:

- Section 2 Confidentiality
- Section 3 Profile of Trócaire
- Section 4 Scope of the work
- Section 5 Content and format of Tenders
- Section 6 General Terms and Conditions
- Section 7 Conflict of Interest
- Section 8 Intellectual Property
- Section 9 Termination of Contract
- Section 10 Evaluation of Tenders
- Section 11 Submission of Tenders.
- Section 12 Trócaire’s safeguarding policies

2. Confidentiality

Trócaire will treat all information contained within submitted tenders as strictly confidential. The information provided will be used solely for the purpose of evaluating the tenders and determining the award of a contract, in accordance with the procedures outlined in this document.

3. Profile of Trócaire

Trócaire is the official overseas development agency of the Catholic Church in Ireland, established in 1973. Operating in over 17 countries worldwide, Trócaire supports vulnerable communities through humanitarian aid, development programming, and advocacy for social justice. The Somalia Country Programme contributes to this global mission by implementing integrated health, nutrition, and resilience-building interventions across the Gedo Region. This consultancy aligns with Trócaire's commitment to accountability, transparency, and sound project management, ensuring effective stewardship of resources in line with donor and internal compliance standards.

4. Scope of the Work

The consultant will review iCCM/iCCM+ programme design, implementation approaches, and monitoring frameworks to assess alignment with objectives and the operational context. This will include analysis of routine programme data to examine service utilisation, treatment coverage, and overall performance trends at community level.

The assignment will assess the quality of care delivered by Community Health Workers, including adherence to treatment protocols and the effectiveness of referral pathways between community and facility-based services. Particular attention will be given to the integration of iCCM/iCCM+ with nutrition programming, including linkages with CMAM services and coordination mechanisms.

A rapid assessment of data quality within routine monitoring and reporting systems will be conducted to determine reliability and use of data for decision-making. The consultant will also gather community perspectives on iCCM/iCCM+ services, including perceptions of access, acceptability, trust, equity, and gender sensitivity.

The evaluation will identify key implementation enablers, operational challenges, and contextual constraints affecting programme performance, document good practices and lessons learned, and develop clear, actionable recommendations to inform programme improvement, sustainability, and learning.

5. Content and Format of Tenders

Interested and qualified consultants or firms are required to submit their proposals in two separate documents - **one for the Technical Proposal and one for the Financial Proposal**. Both documents must be clearly labelled, signed, and submitted in PDF format. The proposals should contain the following:

5.1. Technical Proposal

The Technical Proposal shall be concise and structured, and must include the following:

Understanding of the Assignment: Demonstrated understanding of the iCCM/iCCM+ operational evaluation objectives, scope, and context in Somalia.

Proposed Methodology and Approach: Description of the proposed evaluation design, mixed-methods approach, data collection tools, sampling strategy, and analytical methods.

Workplan and Timeline: Clear implementation plan outlining key activities, deliverables, and timelines aligned to the assignment duration.

Team Composition and Roles: Details of the proposed team, roles and responsibilities, and summary of relevant qualifications and experience.

Relevant Experience: Summary of similar assignments undertaken, particularly in humanitarian, public health, or fragile contexts.

Ethical Considerations and Risk Management: Approach to ethics, informed consent, child safeguarding, data protection, and contextual risk mitigation.

Compliance Documents -

- Valid company or individual registration certificate.
- Current tax compliance certificate.
- Signed Trócaire Safeguarding Declaration (to be completed upon selection).

B. Financial Proposal

The Financial Proposal shall be submitted separately from the Technical Proposal and presented as a lump-sum budget covering the full duration of the assignment. It should provide a clear cost breakdown by major budget lines, including professional fees, data collection costs, travel and logistics, and any applicable taxes. The proposal must be aligned with the proposed workplan and methodology, indicate the proposed payment schedule linked to deliverables, and confirm that all costs necessary for successful completion of the assignment are included:

- All prices must be quoted in USD and inclusive of all applicable taxes.
- The proposal should clearly state the total contract amount and payment schedule aligned with deliverables.
- **Payment Terms** – proposed milestones, including any advance payment, progress billing, and final payment.
- **Proposal Validity** – confirmation that the financial proposal remains valid for **120 days** from submission deadline.

5.1. Format Requirements

- All proposals must be typed, paginated, and submitted in English.
- The Technical and Financial Proposals must be separate documents clearly marked as such.
- Submissions must be signed by an authorized representative of the bidding firm.
- All Proposals (Technical and Financial) shall be via electronic submissions, must be in PDF format with no alterations permitted after submission.

5.1 All shortlisted applicants will be invited to a virtual interview immediately after deadline date to present their key points to the Tender Committee and answer any relevant questions.

6. General Terms and Conditions

- a) Trócaire does not undertake to accept the lowest priced or any tender received.
- b) Trócaire reserves the right to:
- c) Accept none of the proposals submitted.
 - i. Re-advertise or republish this Request for Tenders.
 - ii. In the event that no proposal is accepted, Trócaire shall be free to make such alternative arrangements as it deems necessary for the provision of the required services.
- d) Trócaire will not be liable for any costs or expenses incurred by tenderers in the preparation or submission of their proposals.
- e) Tenderers are required to maintain strict confidentiality in respect of the services being procured and the tendering process.
- f) Any resulting contract shall be deemed to have been made in Ireland, governed by Irish law, and subject to the exclusive jurisdiction of the Irish courts.
- g) The Standard Terms and Conditions, to which Trócaire expects all suppliers to adhere, are attached in **Appendix 1**.

- h) The Suppliers' Code of Conduct, which all suppliers and service providers are expected to respect and comply with, is attached in **Appendix 2**.

7. Conflicts of interest

- 7.1** Any conflicts of interest involving an applicant must be fully disclosed to Trócaire. Failure to disclose a conflict may disqualify an applicant or invalidate an award of the contract. Applicants are required to declare any current or past work which might reasonably be considered to represent a conflict of interest. It will be for Trócaire to decide if a material conflict of interest exists and applicants in doubt in this regard should seek the advice of Trócaire.
- 7.2** Advice provided to Trócaire must be accompanied by a statement that there is no conflict of interest involving the applicant. In the event where there is a conflict, Trócaire reserves the right to retain another firm of solicitors to provide the advice, for that issue alone.

8. Intellectual Property

Any concept, guidelines or other material developed during the contract will be considered the property of Trócaire and may be used by Trócaire at any time.

9. Termination of Contract

- 9.1** Trócaire reserves the right to terminate the contract at any stage on payment of reasonable and agreed costs accrued to the date of termination. The contract may be terminated by either party on giving one month's written notice or a shorter notice period if both parties agree.
- 9.2** If at any stage during the contract, the work being undertaken by the tenderer is found to be unsatisfactory, the contract may be terminated by Trócaire. In the event of such a termination, the tenderer will only be entitled to receive payment in relation to the acceptable work done. The computation of such payment shall be based on the extent of approved work carried out to the date of termination valued, by use of the costs used in the tender submission.

10. Evaluation of Tenders

All submitted proposals will be evaluated in a fair, transparent, and competitive manner in accordance with Trócaire's procurement and consultancy selection procedures. The evaluation will be conducted by a designated Tender Evaluation Committee comprising representatives from the Supply Chain, Finance, and Programme departments.

The **Technical Evaluation** of the written proposal shall carry a **maximum of 30 points (30%)**. Only bidders meeting the minimum technical threshold and shortlisted accordingly will proceed to the **Oral Interview stage (40%)** and subsequent Financial Evaluation (**30%**).

The evaluation process will be carried out in four (4) stages:

10.1. Stage 1: Preliminary Examination (Compliance Check).

Proposals will first be reviewed for completeness and compliance with the submission requirements. This includes checking for:

- Proper separation of Technical and Financial Proposals.
- Submission before the deadline.
- Inclusion of all required documentation (registration, tax compliance, CVs, references, etc.).
- Signature and authenticity of the proposal.
- Proposals that do not meet the mandatory submission requirements will be disqualified at this stage.

10.2. Stage 2: Technical Evaluation (70%).

The Technical Proposals of compliant submissions will be evaluated based on the following criteria and weights:

Main Criteria	Sub-Criteria	Scoring Basis / Evaluation Scale (Somalia Context)	Max Score (30)
1. Technical Capacity & Team Composition	1.1 Organisational Capacity & Structure	Cover letter & organisational profile submitted (Yes = 2; No = 0); Clear management & team structure (Yes = 2; No = 0); Defined roles & responsibilities (Yes = 3; No = 0); Demonstrated administrative & contractual capacity for donor-funded evaluations (Adequate = 3; Inadequate = 0)	3.0
	1.2 Qualifications of Key Personnel	CVs for all key staff (Yes = 4; No = 0); Team Leader qualification: PhD = 6, Master's = 5, Bachelor's = 3; ≥2 additional technical staff with evaluation expertise (Yes = 3; No = 0); Relevant public health / iCCM / MNCH background (Yes = 4; No = 0)	6.0
	1.3 Relevant Experience of Key Personnel	Evaluation experience in humanitarian/fragile contexts (Yes = 3; No = 0); Health programme evaluation experience (Yes = 3; No = 0); Years of experience: 3–5 yrs = 2, 6–9 yrs = 4, 10+ yrs = 6	3.0
2. Institutional / Firm Experience	2.1 Years of Relevant Experience	<3 yrs = 3; 3–5 yrs = 8; >5 yrs = 15	4.5
	2.2 Previous Similar Assignments	Table of similar iCCM / MNCH / health evaluations provided (Yes = 2; No = 0); Number of assignments: 1–2 = 2; 3–4 = 3; ≥5 = 5	1.5
3. Methodology, Work Plan & Feasibility	3.1 Proposed Methodology	Methodological quality & alignment with ToR: Weak = 2; Adequate = 4; Strong mixed-methods approach = 6; Use of appropriate tools (routine data, FGDs, KIIs, observation): Basic = 2; Robust = 4	3.0
	3.2 Work Plan & Timeline	Clear work plan aligned to 8-week timeframe (Yes = 3; No = 0); Realistic sequencing of tasks (Yes = 2; No = 0); Consideration of access, security & logistics constraints (Yes = 2; No = 0)	2.1
4. References & Evidence of Performance	4.1 Client References	Reference list provided (Yes = 2; No = 0); <2 references = 1; 2–3 = 2; >3 = 3	1.5
	4.2 Supporting Documentation	Reference letters, contracts, or completion certificates for similar work submitted (Yes = 5; No = 0)	1.5
5. Contextual, Ethical & Risk Considerations	5.1 Experience in Fragile / Humanitarian Contexts	None = 0; Some experience = 5; Extensive experience in Somalia or similar contexts = 10	3.0
	5.2 Ethics, Safeguarding & Data Protection	Commitment to ethical research & safeguarding standards (Yes = 3; No = 0); Data protection & confidentiality measures: Basic = 2; Robust = 5	2.4
	5.3 Risk Analysis & Mitigation	Context-specific risks identified (Yes = 2; No = 0); Practical mitigation measures proposed (Yes = 3; No = 0)	1.5
TOTAL TECHNICAL SCORE			30.0

Only proposals that achieve a minimum technical score of 50% (50 out of 100 points), equivalent to 35 out of 70 prorated technical points, will be considered technically responsive and shall proceed to the financial evaluation stage.

10.3. Oral Interviews:

Shortlisted bidders will be invited to an oral interview to assess their understanding of the Terms of Reference, proposed methodology, team capacity, and ability to deliver the assignment in the Somalia context. The interview will evaluate methodological rigor, practicality, risk management, communication skills, and the consultant's capacity to translate findings into actionable recommendations. The oral interview will carry a maximum of 40 points (40%) of the overall evaluation score.

10.4. Stage 3: Financial Evaluation (30%)

The Financial Proposals of technically qualified bidders will be opened and evaluated for cost-effectiveness, completeness, and clarity. The lowest-priced, technically compliant offer will receive the highest financial score.

Final Selection and Award

The final ranking will be determined based on the **combined weighted score** of the technical and financial evaluations:

$$\text{Final Combined Score} = (\text{Technical Score} \times 0.70) + (\text{Financial Score} \times 0.30)$$

The consultant or firm achieving the highest overall score will be recommended for award. Trócaire reserves the right to negotiate, accept, or reject any proposal, and to annul the procurement process at any stage without incurring any liability.

10.5. Combined Assessment

- The final selection will be based on the proposal that demonstrates the best balance of technical quality and financial competitiveness, ensuring value-for-money while meeting Trócaire's professional standards and compliance requirements.

10.6. During the evaluation period clarification may be sought in writing from tenderers. Responses to requests for clarification may not materially change any elements of the tenders submitted.

10.7. No unsolicited communications from tenderers will be entertained during the evaluation period.

10.8. Estimated timelines

- **Request for proposals:** 26th February 2026
- **Deadline for Submission of Proposals:** 12th March 2026
- **Evaluation of Proposals:** 16th to 19th of March 2026.
- **Commencement of Assignment:** 1st April 2026.

11. Submission of Proposals

Your proposal, marked "**SOM-ECHO-HEALTH-2026-1014 – Consultancy for Performance and Effectiveness Evaluation of iCCM/iCCM+ Implementation in Somalia**", must be submitted by email to tenders_som@trocaire.org no later than **12th of March 2026, 05:00PM EAT**.

Proposals should be submitted in two separate PDF files - **one clearly labelled Technical Proposal and the other Financial Proposal**. Late or incomplete submissions will not be considered.

Shortlisted applicants may be invited to a presentation with the Tender Evaluation Committee to highlight key aspects of their proposal and respond to clarifications.

All enquiries regarding this tender should be directed by email only to procurement-som@trocaire.org.

12. Appendices

- Appendix 1 - Standard Terms and Conditions for procurement
https://www.trocaire.org/sites/default/files/trocaire_general_tcs_for_procurement.pdf
- Appendix 2 - Suppliers Code of Conduct
https://www.trocaire.org/sites/default/files/trocaires_supplier_code_of_conduct_v2_07.2019.pdf
- Terms of Reference.

TERMS OF REFERENCE

Performance and Effectiveness Evaluation of iCCM/iCCM+ Implementation in Trócaire-Supported Districts, Somalia

1. Background and Context

Integrated Community Case Management (iCCM/iCCM+) is a community-based strategy designed to improve access to essential child health services for children under five, particularly in fragile and hard-to-reach settings. Through trained Community Health Workers (CHWs), iCCM addresses common childhood illnesses including pneumonia, diarrhoea, malaria, and uncomplicated acute malnutrition.

Somalia continues to face high under-five mortality driven by preventable and treatable conditions. Chronic insecurity, displacement, food insecurity, climatic shocks, and limited access to functional health services further constrain service delivery in rural and underserved areas.

Trócaire Somalia implements iCCM/iCCM+ across Luuq, Dollow, Belet-Hawa, Ceelwaaq, Garbahaarey, and Kismayo through trained CHWs linked to supported health facilities. The intervention aims to:

- Improve equitable access to timely treatment
- Strengthen referral pathways
- Improve quality of care at community level
- Contribute to reductions in preventable child morbidity

As the programme matures and integration with nutrition and facility-based services deepens, Trócaire seeks to conduct a structured performance and effectiveness evaluation to generate actionable evidence for adaptive programming, donor engagement, and policy dialogue.

Purpose and Objectives

2.1 Overall Purpose

To assess the performance, effectiveness, quality, and integration of iCCM/iCCM+ implementation in Trócaire-supported districts and generate practical recommendations for programme strengthening and sustainability.

2.2 Specific Objectives

The evaluation will:

- Assess service utilisation trends and treatment coverage at the community level.
- Evaluate the quality of service delivery by CHWs, including adherence to protocols and referral practices.
- Examine the effectiveness of referral pathways between CHWs and health facilities.
- Assess integration between iCCM and nutrition programming (including CMAM linkages).
- Conduct a rapid assessment of data quality within routine monitoring systems (including DDS where applicable).
- Identify implementation enablers, bottlenecks, and contextual constraints.
- Capture community perceptions, trust, satisfaction, and acceptability of services.
- Provide actionable recommendations for programme improvement, scale-up, and sustainability.

3. Key Evaluation Questions

The evaluation will address, but not be limited to, the following:

To what extent has iCCM improved access to essential child health services in supported districts?

- i. How effective and timely is case management delivered by CHWs?
- ii. What is the quality of referral systems and linkages to facility-based services?
- iii. How well integrated is iCCM with nutrition programming and broader health system strengthening efforts?
- iv. What are the key operational challenges affecting performance?
- v. How sustainable is the current implementation model?
- vi. How equitable and gender-sensitive is service access and delivery?

4. Scope of Work

The consultant/team will:

- 1) Review programme design, logframes, and implementation approaches.
- 2) Analyse routine monitoring data (including DDS and CHW registers).
- 3) Conduct a rapid data quality assessment of routine monitoring systems.
- 4) Undertake mixed-methods data collection in selected representative districts.
- 5) Assess integration between iCCM and nutrition services, including referral and data linkages.
- 6) Review supervision mechanisms and CHW support structures.
- 7) Examine cross-cutting priorities including gender, equity, AAP, protection, and conflict sensitivity.
- 8) Document best practices, innovations, and lessons learned.

5. Geographic Coverage

Trócaire Somalia currently implements iCCM/iCCM+ in the following districts:

Luuq, Dollow, Belet-Hawa, Ceelwaaq, Garbahaarey, and Kismayo.

The evaluation will not cover all implementation districts. Instead, data collection will be conducted in a purposively selected sample of representative sites drawn from the above districts. Site selection will ensure variation in operational context, accessibility, performance levels, and programme maturity in order to generate meaningful and transferable findings.

The final sampling strategy and geographic coverage will be agreed upon during the inception phase, based on methodological considerations, feasibility within the eight-week timeframe, and data availability.

6. Methodology

The consultant is expected to propose a robust mixed-methods approach, including:

- Desk review of programme documentation
- Quantitative analysis of routine monitoring and service utilisation data
- Structured caregiver interviews or limited household surveys (sampling to be defined)
- Focus Group Discussions (FGDs)
- Key Informant Interviews (KIIs) with CHWs, supervisors, facility staff, and health authorities
- Limited structured observation of CHW service delivery (where feasible)

The consultant will define sampling approaches in the Inception Report.

7. Ethical Considerations

The evaluation must adhere to:

- i. Informed consent procedures
- ii. Confidentiality and data protection requirements
- iii. Child safeguarding standards
- iv. Ethical and evaluation practices in fragile settings

8. Duration and Timeline

The assignment will commence in March 2026 and run for eight weeks.

Indicative Phases:

- Inception and desk review (Week 1–2)
- Tool development and validation
- Data collection (Week 3–5)
- Data analysis and synthesis (Week 6–7)
- Reporting and validation workshop (Week 8)

9. Expected Deliverables

- 1) Inception Report (including refined methodology, sampling strategy, tools, and workplan)
- 2) Cleaned quantitative dataset and analysed qualitative transcripts
- 3) Draft Performance and Effectiveness Evaluation Report
- 4) Final Evaluation Report incorporating feedback
- 5) Executive Summary Brief (2–3 pages) tailored for donor dissemination
- 6) 3–5 human-interest case studies illustrating programme impact
- 7) Presentation of findings to Trócaire programme team

All deliverables must be submitted in English and in editable formats.

10. Management and Reporting

The consultant will report to the Head of Programmes, Trócaire Somalia.

Technical oversight will be provided by the Health & Nutrition team, with coordination support from Monitoring, Evaluation, Accountability and Learning Team.

A validation session will be conducted prior to final report submission.

11. Consultant Qualifications

- Master's degree or higher in Public Health, Epidemiology, Health Systems, Social Sciences, or related field.
- Minimum 7–10 years of experience in public health programme evaluations in humanitarian or fragile contexts.
- Demonstrated expertise in iCCM, MNCH, child health, or primary health care.
- Strong mixed-methods evaluation experience.
- Experience in Somalia or similar fragile contexts strongly preferred.
- Familiarity with routine health information systems and digital monitoring platforms.
- Demonstrated ability to translate evidence into practical programme recommendations.

12. Application Requirements

Applicants must submit:

- 1) Technical proposal outlining methodology and workplan
- 2) Financial proposal (detailed)
- 3) Updated CV(s)
- 4) At least two samples of similar evaluation work