

Request for Proposal



DRC Country Office,
Mogadishu,
Somalia.

24th October 2024

To interested companies

Request for Proposal No.: RFP-SOM-CO-2023-013- Software Development Consultancy for the Design, Development and Roll-out of a Referral Management System

Dear Sir/Madam:

The Danish Refugee Council (DRC) has received a grant from ECHO for the implementation of the humanitarian aid operation in Somalia. Part of this operation includes actively engaging in different coordination bodies to improve effectiveness of the humanitarian response in Somalia through joint data collection, analysis, planning, and response such as but not limited to CCCM Cluster, Somalia Cash Consortium, WASH Cluster, Protection Monitoring, etc.

To Support this The Danish Refugee Council Somalia seeks proposals for the design, development and roll-out of a no/low code information management system that captures, manages, stores, processes, disseminates, and visualises big data. The information management system should be fully owned by DRC including the source code, customisable, secure, and GDPR compliant.

Therefore, the DRC requests you to submit your proposal. Please be guided by this RFP and the attached Terms of Reference (TOR) **Annex F**

Your proposal must be expressed in English Language and valid for a minimum period of 90 days.

I. TENDER DETAILS

The Tender details are as follows:

Line	Item	Time, date, address as appropriate
1	RFP published	Date: 24 th October 2024
2	Technical meeting date	Date: 4 th November 2024 – Time: 11:00 EAT Open the link HERE to join the meeting
3	Closing date for clarifications	Date: 8 th November 2024 – Time: 16:00 EAT
4	Closing date and time for receipt of Tenders	Date: 14 th November – Time: 16:30 EAT
5	Tender Opening Location	DRC Mogadishu Office
6	Tender Opening Date and time	TBD

PLEASE NOTE: NO BIDS WILL BE ACCEPTED AFTER THE ABOVE CLOSING TIME AND DATE

II. IMPORTANT INFORMATION REGARDING THIS RFP:

- This RFP is launched for the purpose of establishing a contract with the provider for the consultancy services for the design, development and roll-out of a no/low code information management system that captures, manages, stores, processes, disseminates, and visualises big data. The information management system should be fully owned by DRC including the source code, customisable, secure, and GDPR compliant.
- DRC may choose to cancel the contract if deemed necessary.
- The expected duration of this service shall be within 6 months and the final delivery of the services shall not exceed the 31st of July 2025. DRC may terminate the contract if supplier fails to deliver services on time.
- No advance payment will be paid to the awarded supplier. The awarded supplier is expected to mobilize its own resources for the provision of the contracted services.

III. SELECTION AND AWARD CRITERIA

The criteria for awarding contracts resulting from this Tender is based on ‘best value for money’. For the purpose of all tenders DRC defines best value for money as:

Best value for money should not be equated with the lowest initial bid option. It requires an integrated assessment of technical, organizational and pricing factors in light of their relative importance (i.e., reliability, quality, experiences, and reputation, past performance, cost/fee realism, delivery time, reasonableness, need for standardization, and other criteria depending on the item to be procured).

For all bids deemed technically compliant as per the specification stipulated in **Annex F – Terms of Reference (TOR)**, DRC will give a weighted combined technical and financial score. The weighted score will determine the contract award.

A. Administrative Evaluation

A bid shall pass the administrative evaluation stage before being considered for technical and financial evaluation. Bids that are deemed administratively non-compliant may be rejected. Documents listed below shall be submitted with your bid.

#	Annex #	Document	Instructions
1	N/A	Technical Proposal	<p>Technical proposal that aligns with the Terms of reference on bidder’s own format, including the below-detailed information:</p> <ol style="list-style-type: none"> 1- Similar Projects – Referral Information Management Systems: Provide examples of at least one similar project related to the development of referral information management systems. 2- Experience in Coding Languages: Provide a detailed list of relevant coding languages the relevant referral system(s) were based on. 3- Curriculum Vitae (CV) CVs/Resume of the consultant and the proposed Team that consists of strong expertise, CVs should be outlining the background and experience, with details of Degrees, qualifications, and experiences, indicating documentation of relevant assignments undertaken, As TOR annex F 4- Timeframe and Milestones:

			Provide a proposed timeline for the development and customization of the RMS modules, including key milestones such as system architecture setup, API integration, mobile and desktop app development, security testing, and final handover.
2	A	Bid Form (Financial) – Bidders may use their own template	Submit the Financial bid envelop/email Note: Financial bid should be separated from the technical bid.
3	B	Tender and Contract Award Acknowledgement Certificate	Complete ALL sections in full, sign, stamp and submit
4	C	General Conditions of Contract	Reference documents: Read and familiarize (will be required at the signing of the contract).
5	D	Supplier code of conduct	Sign, stamp and submit
6	E	Supplier Profile and Registration Form	Complete ALL sections in full, sign, stamp and submit
7	F	Terms of reference	Sign, stamp and submit
8	G	Consultant Declaration form	Reference documents: Read and familiarize (will be required at the signing of contract).
	N/A	Registration certificate and evidence of tax clearance.	Consultancy firms are required to include a copy of the company registration certificate and evidence of tax clearance.

B. Technical Evaluation

To be technically acceptable, the bid shall meet or exceed the stipulated requirements and specifications in the RFP. A Bid is deemed to meet the criteria if it confirms that it meets the conditions, procedures and specifications in the RFP without substantially departing from or attaching restrictions with them. If a Bid does not technically comply with the RFP, it will be rejected.

The technical criteria for this RFP and their weighting in the technical evaluation are:

1-Lowest 10- Highest

Technical criteria #	Technical criteria	Points to be awarded	TOTAL weighting to be awarded
1	Bidder qualifications and Proposed Services (should be clearly explained in the technical proposal)		20%
1.1	Experience in ASP.net, C#, Java Script, JSON, and PostgreSQL Database	10	5%
1.2	Similar projects submitted that are related to Referral Systems <ul style="list-style-type: none"> • No System developed – Exclusion • 1 system developed – 7 • More than 1 system developed – 10 	10	5%
1.3	Meeting DRC Timeline <ul style="list-style-type: none"> • Development and/or customization more than 6 months – Excluded • Development and/or customization within 6 months – 10 	10	5%
1.4	Source code and system ownership Requirements:	10	5%

	<ul style="list-style-type: none"> The supplier should offer a model where DRC retains full ownership of the system post-development, including all customizations and integrations, ensuring that the system can be used, modified, and expanded without any further licensing payments. <p>Eligibility Determination:</p> <ul style="list-style-type: none"> No ownership of the source code – Excluded Ownership of the source code - 10 		
2	Interview and Demo		80%
2.1	<p>API Module to Integrate with RESPOND</p> <p>Requirements:</p> <ul style="list-style-type: none"> The supplier must develop an API module that can integrate seamlessly with RESPOND, a system built on ASP.NET Core, C#, JavaScript, and PostgreSQL. The data in RESPOND is stored using JSONB objects, so the module must be capable of handling structured and unstructured JSON data, ensuring the secure transfer, storage, and modification of JSONB fields between systems. The API must allow real-time synchronization of referral data, securely communicating between RMS and RESPOND, without affecting system performance. <p>Key Features:</p> <ul style="list-style-type: none"> The API must include authentication and authorization protocols, ideally using OAuth 2.0 or JWT (JSON Web Tokens), to ensure secure data exchange. The supplier must demonstrate an understanding of JSONB data storage, including searching, updating, and managing complex JSON structures in PostgreSQL. <p>Demonstration Expectations:</p> <ul style="list-style-type: none"> Suppliers should demonstrate their experience with RESTful API development, showcasing a live integration of a third-party system preferably with a similar architecture to RESPOND (ASP.NET Core, PostgreSQL, JSONB data handling). <p>Eligibility Determination:</p> <ul style="list-style-type: none"> No demonstration nor meeting DRC needs – Exclusion Demonstration meets DRC needs – 10 	10	10%
2.2	<p>Mobile Module for Offline Data Collection and Bluetooth/offline transmitter Synchronization</p> <p>Requirements:</p> <ul style="list-style-type: none"> The mobile module must support offline data collection for referrals in environments with no internet connectivity. The module will operate in IDP sites, allowing staff to collect referral data, such as malnutrition cases, without being online. The mobile app should include a feature for Bluetooth-based data transfer to enable offline synchronization between devices. DRC staff on the ground should be able to refer urgent malnutrition cases to mobile health centres in the same IDP site via Bluetooth/or another feasible method, facilitating the transfer of referrals securely without an internet connection. <p>Key Features:</p> <ul style="list-style-type: none"> Offline Functionality: The app must store data locally when offline and sync automatically when a connection is available. 	10	25%

	<ul style="list-style-type: none"> • Bluetooth Synchronization: Referrals need to be transferred securely between devices using Bluetooth, allowing real-time interaction between field teams and mobile health centres. • Example: A caseworker at an IDP site should be able to collect referral data and sync it over Bluetooth to a health worker’s device at a mobile health centre, ensuring the referral is received and processed even without internet access. <p>Demonstration Expectations:</p> <ul style="list-style-type: none"> • Suppliers must demonstrate their capability by showing a live demo of an offline mobile app with Bluetooth synchronization, preferably in a health, humanitarian, or referral management setting. <p>Eligibility Determination:</p> <ul style="list-style-type: none"> • No demonstration nor meeting DRC needs – Exclusion • Demonstration meets DRC needs – 10 		
2.3	<p>Online and Desktop Application Requirements:</p> <ul style="list-style-type: none"> • The system must include a desktop application that allows offline data processing and management. DRC offices may experience internet outages, and during these times, staff must continue to work on referrals and data processing without interruption. • The desktop app must allow users to input, process, and update referrals locally, storing the data securely on the device. Once connectivity is restored, the app should automatically sync with the central server. <p>Key Features:</p> <ul style="list-style-type: none"> • Offline Functionality: The desktop app must store data locally and provide seamless syncing once internet connectivity is available. • Data Integrity: The app should handle the data consolidation securely, ensuring no data loss or duplication during the syncing process. • Example: A DRC staff member at an office with limited internet access should be able to continue managing referral cases, updating their status and details offline. When connectivity returns, the system should sync all changes with the central RMS platform. <p>Demonstration Expectations:</p> <ul style="list-style-type: none"> • Suppliers should show a live demo of a desktop application designed for offline processing. This demonstration should highlight data processing capabilities when offline and the smooth re-syncing process once the internet is available. <p>Eligibility Determination:</p> <ul style="list-style-type: none"> • No demonstration nor meeting DRC needs – Exclusion • Demonstration meets DRC needs – 10 	10	25%
2.4	<p>Secure External Access for Non-RMS Organizations, Including Offline Referral Transmission Requirements:</p> <ul style="list-style-type: none"> • The system must enable secure access for non-RMS organizations to receive referrals, even when they are not directly integrated into RMS. This access should include offline transmission of referrals, allowing external organizations to receive and manage referrals via email and provide follow-up actions through a secure link. • If non-RMS organizations operate in offline environments, they should be able to receive referrals through an encrypted file sent via 	10	20%

	<p>email. Once online, they should use a secure link to update the referral status or provide follow-up information.</p> <p>Key Features:</p> <ul style="list-style-type: none"> • Secure Email and Link Access: External organizations must be able to access referral information via a secure email link, ensuring data integrity and security. • Encrypted Offline Transmission: For organizations without internet access, the system should support the offline transmission of encrypted referral files that can be accessed and updated once internet access is restored. • Example: A referral is sent to an external health organization operating in a remote region. The referral is encrypted and sent via email. The recipient organization can open and process the referral offline and then securely provide updates through a link once connectivity is restored. <p>Demonstration Expectations:</p> <ul style="list-style-type: none"> • Suppliers must demonstrate their capability by showing a secure email referral system in action, including offline handling of sensitive referral information and how secure updates are made once the external partner reconnects to the internet. <p>Eligibility Determination:</p> <ul style="list-style-type: none"> • No demonstration nor meeting DRC needs – Exclusion • Demonstration meets DRC needs – 10 		
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Please note that bids shall respond to all criteria, or their bid may be disqualified.

C. Financial Evaluation

All bids that pass the Technical Evaluation will proceed to the Financial Evaluation. Bids that are deemed technically non-compliant will not be financially evaluated.

Any discrepancy between the unit price and the total price shall be re-computed by DRC, and the unit price shall prevail, and the total price shall be corrected. If the bidder does not accept the final price based on DRC’s re-computation and correction of errors, its Bid will be rejected.

One-Time Payment Model with No Ongoing User Licensing Costs. The solution must follow a one-time payment model for development, customization, and deployment. There should be no ongoing licensing costs for users, ensuring that DRC can scale its operations and add new users without incurring additional fees.

No price variation due to escalation, inflation, fluctuation in exchange rates, or any other market factors shall be accepted by DRC after it has received the Proposal.

IV. TENDER PROCESS

The following processes will be applied to this Tender:

- Tender Period
- Tender Closing
- Tender Opening
- Administrative Evaluation
- Technical Evaluation (1 or 2 round(s) for shortlisted bidders)
- Interview and Demo
- Financial Evaluation
- Contract Award
- Notification of Contract Award

V. SUBMISSION OF BIDS

Bidders are solely responsible for ensuring that the full bid is received by DRC in accordance with the RFP requirements, prior to the specified date and time mentioned above. DRC will consider only those portions of the bids received prior to the closing date and time specified.

All responsive Bids shall be written on the bidder own template for technical Proposal-Bid and on DRC Bid Form (annex A) for financial bids- Alternatively, bidder can submit their own template with a detailed budget breakdown the following documents shall be contained with the bid:

Beyond the DRC Bid Form, the following documents shall be contained with the bid:

- **Tender & Contract Award Acknowledgment Certificate (Annex B).**
- **General Conditions of Contract (Annex C).**
- **Supplier Code of Conduct (Annex D).**
- **Supplier Profile and Registration form (Annex E).**
- **Plus any other documents required and listed in Section A of this Document.**

Bids not submitted on Annex A, or not received before the indicated time and date as set forth on page 1, or delivered to any other email address, or physical address will be disqualified.

Bids submitted by mail, email, or courier by so is at the Bidders risk and DRC takes no responsibility for the receipt of such Bids.

Bidders are solely responsible for ensuring that the full Bid is received by DRC in accordance with the RFP requirements.

A. Hard Copy:

Hard copy Bids shall be separated into 'Financial Bid' and 'Technical Bid':

- The Financial Bid shall only contain the financial bid form, Annex A
- The Technical Bid shall contain all other documents required by the tender as mentioned in section A. Administrative Evaluation but excluding any pricing information.

Each part shall be placed in a **sealed** envelope, marked as follows:

RFP No.: RFP-SOM-CO-2023-013 TECHNICAL BID Bidder Name:

RFP No.: RFP-SOM-CO-2023-012 FINANCIAL BID Bidder Name:

Both envelopes shall be placed in an outer **sealed** envelope, addressed, and delivered to:

RFP No.: **RFP-SOM-CO-2023-013**

DRC Somalia
Country Office - Mogadishu

B. Email submission

Bids can be submitted by email to the following dedicated, controlled, & secure email address:

tender.som@drc.ngo

When Bids are emailed, the following conditions shall be complied with:

- **The RFP number shall be inserted in the Subject Heading of the email**
- **Separate emails shall be used for the 'Financial Bid' and 'Technical Bid', and the Subject Heading of the email shall indicate which type the email contains**
 - The financial bid shall only contain the financial bid form, Annex A or any other template adopted for financial bid by the consultant.
 - The technical bid shall contain all other documents required by the tender, but excluding all pricing information
- Bid documents required, shall be included as an attachment to the email in PDF, JPEG, TIF format, or the same type of files provided as a ZIP file. Documents in MS Word or excel formats, will result in the bid being disqualified.
- Email attachments shall not exceed 4MB; otherwise, the bidder shall send his bid in multiple emails.

Failure to comply with the above may disqualify the Bid.

DRC is not responsible for the failure of the Internet, network, server, or any other hardware, or software, used by either the Bidder or DRC in the processing of emails.

DRC is not responsible for the non-receipt of Bids submitted by email as part of the e-Tendering process.

Bids can be submitted in one of two ways; hardcopy or electronically. If the Bidder submits a Bid in both Hardcopy and electronically, DRC will choose the version that is the most advantageous to DRC.

VI. COMPLETION OF BID FORM

A. Prices Quoted

Any discount offered shall be included in the Bid price.

B. Currency

The currency of the Bid shall be in **USD**. No other currencies are acceptable.

C. Language

The Bid Form, and all correspondence and documents related to this RFP shall be in English .

D. Presentation

Bids shall be clearly legible. Prices entered in lead pencil will not be considered. All erasures, amendments, or alterations shall be initialed by the signatory to the Bid. Do not submit blank pages of the Bid Form and/or schedules which are unnecessary for your offer. All documentation shall be written in English. All Bids shall be signed by a duly authorized representative of the Bidder.

E. Split Awards

DRC reserves the right to split awards.

F. Validity Period

Bids shall be valid for at least the minimum number of days specified in the RFP (Annex B and Annex A1, A2) from the date of Bid closure. DRC reserves the right to determine, at its sole discretion, the validity period in respect of Bids which do not specify any such maximum or minimum limitation.

VII. ACCEPTANCE

DRC reserves the right, at its sole discretion, to consider as invalid or unacceptable any Bid which is a) not clear; b) incomplete in any material detail such as specification, terms delivery, etc.; or c) not presented on the Bid Form – and to accept or reject any amendments, withdraws and/or supplementary information submitted after the time and date of the RFP Closure.

VIII. AWARD OF CONTRACTS

This RFP does not commit DRC to award a contract or pay any costs incurred in the preparation or submission of Bids, or costs incurred in making necessary studies for the preparation thereof, or to procure or contract for services. Any bid submitted will be regarded as an offer made by the Bidder and not as an acceptance by the Bidder of an offer made by DRC. No contractual relationship will exist except pursuant to a written contract document signed by a duly authorized official of DRC and the successful Bidder.

DRC may award contracts for part quantities or individual items. DRC will notify successful Bidders of its decision with respect to their Bids as soon as possible after the Bids are opened. DRC reserves the right to cancel any RFP, to reject any or all Bids in whole or in part, and to award any contract.

Suppliers who do not comply with the contractual terms and conditions including delivering different products and of different origin than stipulated in their Bid and covering contract may be excluded from future DRC RFPs.

IX. CONFIDENTIALITY

This RFP or any part hereof, and all copies hereof shall be returned to DRC upon request. This RFP is confidential and proprietary to DRC, contains privileged information, part of which may be copyrighted, and is communicated to and received by Bidders on the condition that no part thereof, or any information concerning it may be copied, exhibited, or furnished to others without the prior written consent of DRC, except that Bidders may exhibit the specifications to prospective subcontractors for the sole purpose of obtaining offers from them. Notwithstanding the other provisions of the RFP, Bidders will be bound by the contents of this paragraph whether or not their company submits a Bid or responds in any other way to this RFP.

X. COLLUSIVE BIDDING AND ANTI-COMPETITIVE CONDUCT

Bidders and their employees, officers, advisers, agent or sub-contractors shall not engage in any collusive bidding or other anti-competitive conduct or any other similar conduct, in relations to:

- The preparation of submission of Bids,
- The clarification of Bids,
- The conduct and content of negotiations,

- Including final contract negotiations,

In respect of this RFP or procurement process, or any other procurement process being conducted by DRC in respect of any of its requirements.

For the purpose of this clause, collusive bidding, other anti-competitive conduct, or any other similar conduct may include, among other things, the disclosure to, exchange or clarification with, any other Bidder, person or entity, of information (in any form), whether or not such information is commercial information confidential to DRC, any other Bidder, person or entity in order to alter the results of a solicitation exercise in such a way that would lead to an outcome other than that which would have been obtained through a competitive process.

XI. IMPROPER ASSISTANCE

Bids that, in the sole opinion of DRC, have been compiled:

- With the assistance of current or former employees of DRC, or current or former contractors of DRC in violation of confidentially obligations or by using information not otherwise available to the public or which would provide a non-competitive benefit,
- With the utilization of confidential and/or internal DRC information not made available to the public or to the other Bidders,
- In breach of an obligation of confidentiality to DRC, or contrary to these terms and conditions for submission of a Bid, shall be excluded from further consideration.

Without limiting the operation of the above clause, a Bidder shall not, in the absence of prior written approval from DRC, permit a person to contribute to, or participate in, any process relating to the preparation of a Bid or the procurement process, if the person has at any time during the 6 months immediately preceding the date of issue of this RFP was an official, agent, servant, or employee of, or otherwise engaged by, DRC and was engaged directly, or indirectly, in the planning or performance of the requirement, project, or activity to which this RFP relates.

XII. CORRUPT PRACTICES

DRC has zero tolerance for corruption.

The Bidder represents and warrants that neither it nor any of its potential subcontractors are engaged in any form of corruption, defined by DRC as the misuse of entrusted power for private gain.

This definition is not limited to interactions with public officials and covers both attempted and actual corruption, as well as monetary and non-monetary corruption. The definition includes, but is not limited to, corruption in the form of: facilitation payments, bribery, gifts constituting an undue influence, kickbacks, favouritism, cronyism, nepotism, extortion, embezzlement, misuse of confidential information, theft, and various forms of fraud, such as forgery or falsification of documents, and financial or procurement fraud. No offer, payment, consideration or benefit of any kind, which could be regarded as an illegal or corrupt practice, shall be made, promised, sought or accepted – directly or indirectly – as an inducement or reward in relation to activities funded by DRC, including tendering, award or execution of contracts. DRC reserves the right, without prejudice to any other right or remedy available to it, according to any violation of this clause to immediately reject the submitted offer, and to take such additional action, civil and/or criminal, as may be appropriate.

The Bidder agrees to accurately communicate DRC's policy with regards to Anti-Corruption to Third Parties. The Bidder furthermore agrees to inform DRC immediately of any suspicion or information it receives from any source alleging a violation of this policy to the contact details of the specific DRC country operations via www.drc.dk/where-we-work, or via DRC's Code of Conduct Reporting Mechanism: www.drc.dk/relief-work/concerns-complaints/code-of-conduct-reporting-mechanism. Reports of suspected corruption can also be reported directly to DRC HQ at c.o.conduct@drc.dk.

XIII. CONFLICT OF INTEREST

A Bidder shall not, and shall ensure that its employees, officers, advisers, agents or subcontractors do not place themselves in a position that may, or does, give rise to an actual, potential or perceived conflict of interest between the interests of DRC and the Bidder's interests during the procurement process.

If during any stage of the procurement process or performance of any DRC contract a conflict of interest arises, or appears likely to arise, the Bidder shall notify DRC immediately in writing, setting out all relevant details of the situation, including those cases in which the interests of the Bidder conflict with the interests of DRC, or cases in which any DRC official, employee or person under contract with DRC may have, or appear to have, an interest of any kind in the Bidder's business or any kind of economic ties with the Bidder. The Bidder shall take steps as DRC may reasonably require, to resolve or otherwise deal with the conflict to the satisfaction of DRC.

XIV. WITHDRAWAL/MODIFICATION OF BIDS

Requests to withdraw a Bid after the Bid Closure Time shall not be honoured. If the selected Bidder withdraws its Bid, DRC shall duly register the said Bid and shall evaluate it alongside all other received Bids. If the selected Bidder has furnished a Bid security, DRC shall withhold such Bid security until the issue has been resolved.

Withdrawal of a Bid may result in your suspension or removal from the DRC suppliers List.

A Bidder may modify its Bid prior to the RFP closure. Any such modification shall be submitted in writing and in a sealed envelope, marked with the original Bid number. No modification shall be allowed after the RFP closure.

XV. LATE BIDS

All Bids received after the RFP closure will be rejected.

XVI. OPENING OF THE RFP

The Tender Opening will take place at the time and location stated above.

Any attempt by a Bidder to influence the Evaluation Committee in the process of examination, clarification, evaluation and comparison of tenders, to obtain information on how the procedure is progressing or to influence DRC in its decision concerning the award of the contract will result in the immediate rejection of the tender.

XVII. CONDITIONS OF CONTRACT

All Bidders shall acknowledge that the DRC General Conditions of Contract or the Special Conditions of Contract, as applicable, are acceptable.

XVIII. CANCELLATION OF THE RFP

In the event of an RFP cancellation, Bidders will be notified by DRC. If the RFP is cancelled before the outer envelope of any Bid has been opened, the sealed envelopes will be returned, unopened, to the Bidders.

The RFP may be cancelled in the following situations:

- where no qualitatively or financially worthwhile Bid has been received or there has been no response at all;
- the economic or technical parameters of the project have been fundamentally altered;
- exceptional circumstances or force majeure render normal performance of the project impossible;
- all technically compliant Bids exceed the financial resources available; or
- there have been irregularities in the procedure, in particular where these have prevented fair competition.

DRC shall not be liable for damages, whatever their nature (in particular damages for loss of profits) or relationship to the cancellation of an RFP, even if DRC has been advised of the possibility of damages. The publication of a procurement notice does not commit DRC to implement the programme or project announced.

XIX. QUERIES ABOUT THIS RFP

For queries on this RFP, please contact the Procurement department, rfq.som@drc.ngo

All questions regarding this RFP shall be submitted in writing to the above. On the subject line, please indicate the RFP number. **Bids shall not be sent to the above email.**

All questions during the tender period, as well as the associated answers, will be shared with all suppliers invited, or for open tenders published at: Tenders - Somali Jobs - somalijobs - somalia jobs - somalijobs net, www.drc.ngo

XX. RFP DOCUMENTS

This RFP document contains the following:

1. This covering Letter
2. Annex A: DRC Bid Form (Financial bid)
3. Annex B: Tender and Contract Award Acknowledgment Certificate
4. Annex C: DRC General Conditions of Contract
5. Annex D: DRC Supplier Code of Conduct
6. Annex E: Supplier Profile and Registration Form
7. Annex F: Terms of Reference
8. Annex G: Consultant Declaration Form
9. Annex H: Consultancy Contract Template(For your information, DRC will request awarded bidder to sign prior to contract signing).

Under DRC's Anticorruption Policy Bidders shall observe the highest standard of ethics during the procurement and execution of such contracts. DRC will reject a Bid if it determines that the Bidder recommended for award, has engaged in corrupt, fraudulent, collusive, or coercive practices in competing for, or in executing, the Contract.

Yours sincerely

Supply Chain Department
